

BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY

Meeting Date: April 21, 2004

Division: Management Services

Bulk Item: Yes ☐ No XX

Department: Technical Services

AGENDA ITEM WORDING: Presentation of Employee of the Month for December 2003 to Hank Kokenzie, Senior Systems Analyst, for Technical Services

ITEM BACKGROUND: Recognition program established by Monroe County in Section 2-16.6 of Monroe County Code to recognize employees who demonstrate superior performance and dedication to their work.

PREVIOUS RELEVANT BOCC ACTION: _____

CONTRACT/AGREEMENT CHANGES

STAFF RECOMMENDATION: Presentation

TOTAL COST: \$50.00 – To purchase \$100
Savings Bond
Source of Funds – General Fund – Ad Valorem

BUDGETED: Yes X No ☐

COST TO COUNTY: \$50.00

REVENUE PRODUCING: Yes ☐ No XX

AMOUNT PER MONTH _____
YEAR _____

APPROVED BY: COUNTY ATTY ☐ OMB/PURCHASING ☐ RISK MANAGEMENT ☐

DIVISION DIRECTOR APPROVAL: _____

DIVISION DIRECTOR NAME: _____

Sheila A. Barker
Sheila A. Barker

DOCUMENTATION: INCLUDED: XX TO FOLLOW: ☐ NOT REQUIRED: ☐

DISPOSITION:

AGENDA ITEM #: 61

Employee of the Month – Hank Kokenzie – December 2003

Hank Kokenzie was recommended for Employee of the Month by one of the many employees he assists on a day-to-day basis. He is always very helpful and pleasant when you need him.

He is always going above and beyond the call of duty and as an example, during the move from the Public Service Building to the GATO building, he assisted the Purchasing Department to get the system up and running the very next morning after that move. Equipment was set up and operational.

He promptly handles work orders to solve not only the minor annoyances that we face, but the very large catastrophic problems that besiege a system the size of Monroe County's technical system. This is part of his job, but he does his work with such a good attitude. He always gets the problem resolved as soon as possible and lets you know if there is going to be a delay.

Hank Kokenzie started working for Monroe County in December of 2000 and has been receiving notes of appreciation for his fine service since that time. They come from both inside and outside county government. One email of appreciation came from Tom Tuell after Hank Kokenzie updated meeting dates on the web side. Tom said "Wow! Now that's customer service. I fear you're altogether too responsive for government. You'll ruin government's reputation."

It's a pleasure to honor such a fine employee.